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President's Perspective

And yet we persevere.

but that clearly are better than what others have to offer. In the end, it's all about having a solid team of people who care. And, it's about the morale of our people, and whether everyone understands our long-term vision.

QCA has always been a good company with clear goals and strong leadership. We've always been a company that cares. Our reputation for providing relevant, results-oriented products and services rests on our commitment to ensuring that your experience with us has been a positive one.

Our Leadership team is expected to lead in uncertain economic times, be innovative when others fear to tread and hire when others lay off. Above all else, we need to win and maintain the respect of our employees. The primary way we gain respect is with honesty and disclosure in our communication. Our last "State of the Company" meeting was a good example of this. We sent the right message to our people and

QCA continues to move forward with our eyes wide open. At the start of the year, we committed to a new and improved strategic direction. It resulted in some streamlining, layoffs, rightsizing ... you get the idea.

Over the years I've learned that running a business is more than employing people. As a true visionary, if we are going to succeed at what we do, it's up to me to keep things moving forward. Unfortunately, there are some extremely difficult decisions to make along the way.

In this economic environment we must produce products and services not only that people want to buy,

we gave them the opportunity to deliver feedback. As important as how we communicated to them, it was stated that we needed to have the right people in place to turn our strategic plan into a reality.

As we continue to celebrate 15 years of success, I continue to love QCA not because I have to... but because it gives me strength.

QCA allows me to be devoted, keeps me honest and gives me reasons to be kind. It makes me smile and smiles back at me when I'm grumpy. It gives me pride, allows me to compliment and care for others, shows me compassion and how to be selfless. It sets my standards for integrity, lifts me when I'm down and teaches me about life and myself. It challenges my intelligence and gives me a zest for life. I love QCA mostly for the people. Simply, I love QCA because it makes my day better!

QCA continues to be chosen as one of the top communications agencies throughout Florida. With offices statewide, and as a DBE / WBE certified firm, we continue to take the lead with Communications, Community Involvement, Compliance, and Creative Services.

When my employees are telling their friends about how great it is to work at our company, I know that I have the environment that can help our clients achieve their goals.

Thank you and God Bless,

Sharlene Lairscey
Owner, CEO and President of
Quest Corporation of America

Happy Anniversary QCA!

IT Corner Computer Viruses

We are on a "Quest" against computer viruses and spam!

We have recently upgraded to Symantec Endpoint, a new virus protection software that will make the process of defending our hardware much more efficient against the ever evolving spammers and internet hackers. We are also now working with AppRiver, a third party that scans every e-mail sent to Quest for viruses and spam before it ever makes it into our inboxes. This service combined with our new virus protection software will greatly reduce our exposure to the evils of the internet.

We will be upgrading each user's current virus protection on an as needed basis. So, keep an eye on your current subscriptions and contact ITSupport@qcausa.com if you are nearing the end of your yearly subscriptions.



It's Simple to Invest

November will begin the enrollment period for our Fidelity SIMPLE-IRA Plan. The Savings Incentive Match Plan for Employees (SIMPLE) is a retirement plan designed primarily for small business owners. This SIMPLE Plan was adopted by QCA as an employer who employs 100 or fewer employees (who received at least \$5,000 in compensation from QCA for the preceding calendar year). QCA adopted this plan July 1, 2004 for the purpose of enabling Eligible Employees to save for retirement. Each year, QCA contributes a matching contribution. If you have questions on this summary description and would like to participate in the future, it's simple, call Diane at 866-662-6273. Keep an eye out for information on the next enrollment period.

Editor's Note Perseverance

Per-se-ver-ance [pur-suh-veer-uhns]
- noun

1. steady persistence in adhering to a course of action, a belief, or a purpose; steadfastness.

To persevere - To persist in or remain constant to a purpose, idea, or task in the face of obstacles or discouragement.

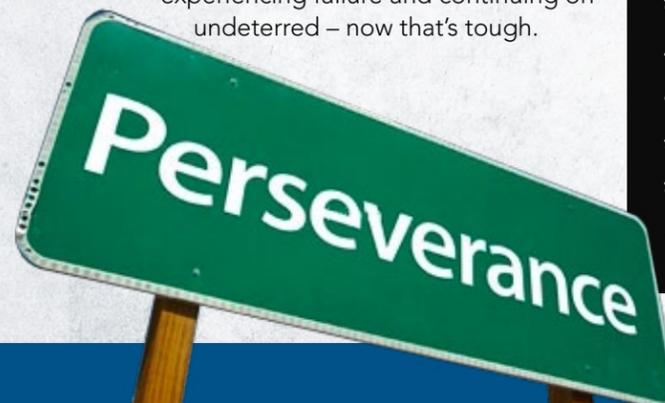
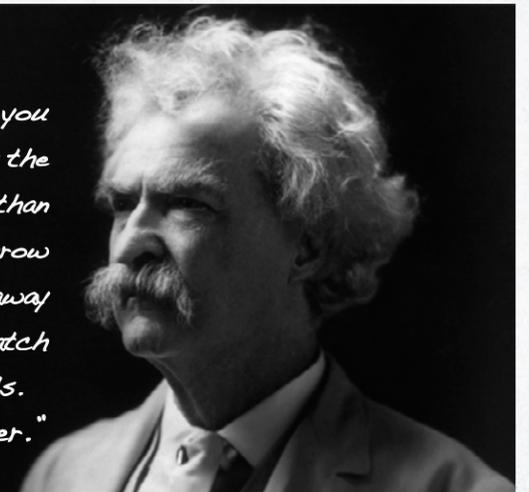
Everyone knows that perseverance is important. You've probably heard the quote "If at first you don't succeed, try, try again" or seen the commercial that talks about falling down seven times and standing up eight. The lesson, of course, is that few people achieve anything great without first overcoming a few obstacles.

Preaching about the importance of perseverance is easy. Actually experiencing failure and continuing on undeterred - now that's tough.

This issue of Be Informed is dedicated to the accomplishments of QCA and its employees, each, through their own perseverance, is instrumental to our many successes.

To quote from Mark Twain:

"Twenty years from now you will be more disappointed by the things that you didn't do than by the ones you did. So throw off the bowlines. Sail away from the safe harbor. Catch the trade winds in your sails. Explore. Dream. Discover."



Philanthropy Promoting the Welfare of Others

QCA's South Florida Team Hoists Walls for Habitat!

It was a humid August morning when QCA's Tish Burgher, Beth Zsoka, Peter Dobens and Linda Goldin headed out to help Habitat for Humanity build a new home for the Hill family in Pahokee, a small agricultural community located on the southeastern bank of Lake Okeechobee.

Wielding hammers, shovels, and nails, the QCA team worked with volunteers from the Palm Beach County Sheriff's Office and Pahokee High School students to build the framework for the outer walls of the new house. Spirits ran high and the energy was flowing throughout the morning in spite of the blistering heat and 90 percent humidity. By noon, the walls were up.

"QCA's corporate philosophy centers on giving back to the community," said District Manager Tish Burgher. "It is very rewarding to actually see the house take shape and know that at the end of the day, we have helped improve the lives of people in our community."



The QCA team included (L to R) Tamas Zsoka of Cardno TBE, QCA's Beth Zsoka, Peter Dobens, Tish Burgher, Linda Goldin, and Bill Francis of C3TS.



Adopt-a-Highway

QCA associates were at it again! As part of QCA's agreement with the State Highway Systems Adopt-A-Highway, QCA removes litter in Land O' Lakes on a two mile stretch of State Road 54 from eastbound Gunn Highway to Crossing Boulevard.



Diane and Bill Hackney, along with fellow corporate associates, have collected an estimated 350 lbs of trash during the past five clean-up events.



District ONE

State Road 64 / Manatee Avenue Construction Project Kicks Off with an Open House

The Florida Department of Transportation (FDOT) kicked off the State Road 64 / Manatee Avenue construction project with an Open House in July. The Open House was held at the Manatee County Administration Building in Downtown Bradenton. QCA's Maricelle Venegas, Lisa Blanchette and Betty Willis, along with other FDOT project team members, were on hand to greet and communicate the upcoming improvements along Manatee Avenue. More than 60 key stakeholders from Manatee County Public Works Department, the City of Bradenton Public Works and Utilities Department, the Sarasota / Manatee Metropolitan Planning Organization as well as local downtown business owners

and residents were in attendance. The Open House gave the public an opportunity to learn about the upcoming improvements and ask questions to the FDOT staff members and construction team.

For this project, FDOT is milling and resurfacing State Road 64 / Manatee Avenue from 15th Street West to 12th Street East in the City of Bradenton. Other improvements to Manatee Avenue include drainage, signalization,

streetscape (landscaping / irrigation), decorative lighting and water line installation.

The design build team made up of Gibbs & Register and P & K were awarded this \$5.3 million construction project. Engineering consultant WilsonMiller "Stantec" is overseeing the construction, engineering and inspection. The project is expected to be completed in summer 2011.



QCA's Lisa Blanchette greets residents at the open house for the State Road 64 / Manatee Avenue Project.



Thank you
WilsonMiller "Stantec"
Thank you
District One DOT!

District TWO

Jacksonville Transportation Authority 2009 Annual Report



QCA developed and produced JTA's 2009 Annual Report, entitled "Connecting Communities Regionally through Transportation". The 25-page document is shared with the community, and combines an overview of its accomplishments, commitments to the community and a financial summary.

Brian DeCoveny is QCA's project manager for the contract. The Jacksonville Transportation Authority (JTA) is an independent state agency serving the North Florida region.

JTA Branding Initiative

QCA, teamed with agency Forty Forty out of Boston, is guiding JTA's efforts in developing a master brand for the overall authority, along with consumer brands for its various services. This three-step initiative began with QCA implementing a series of research studies to establish current perceptions and awareness of JTA, and track the effectiveness of

It has multimodal responsibilities that include designing and constructing bridges and highways and overseeing mass transit services – including bus, Skyway (automated fixed guideway system) and a downtown trolley system.

Brian is responsible for effective, timely communications with JTA's community. QCA is an important element in helping

its programs. According to project principal, Jill Cappadoro, this involved surveying patrons, downtown workers and residents, and residents outside of the downtown core. Next, working with JTA's leadership group, we developed a consensus on who they define as their target audience, how they want to be perceived by their community, and how to begin to position JTA for regional

JTA to accomplish its mission to be the Northeast Florida leader in providing effective, coordinated and integrated multimodal transportation solutions.

growth. The final exercise involved building a "Brand Architecture" chart for JTA that will be used to begin the design and implementation of a new branding effort.

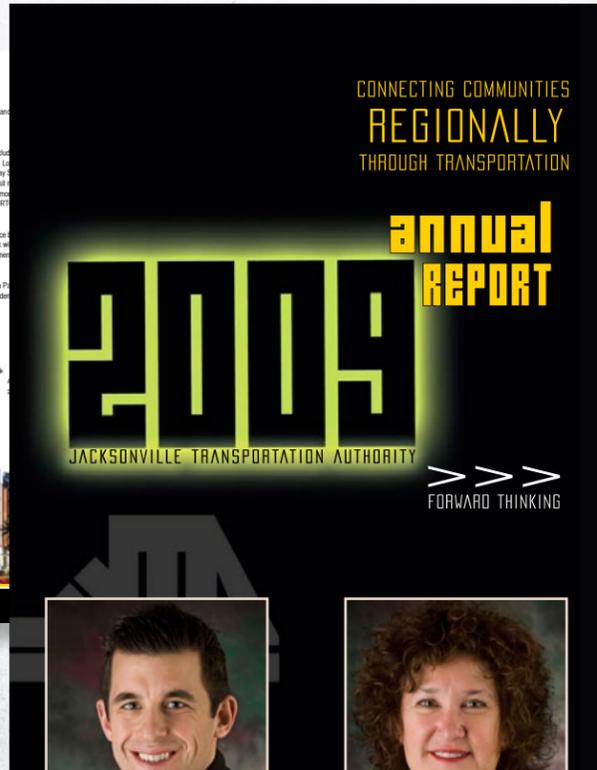
While there is more yet to do, much has been accomplished and QCA is proud to be working with JTA on such an important program.



Brian DeCoveny – Account Executive



Jill Cappadoro – Senior Manager of Marketing and Communications



Thank you JTA!

District THREE

QCA's Carlana Hoffman demonstrates excellence as Blueprint 2000's public information officer responsible for executing a major groundbreaking event.

It is going to be a game-changer for Tallahassee. So what if it took 40 years to truly lift off?

Several hundred people gathered recently for a ground-breaking ceremony for Cascade Park, a downtown greenspace being created in a historic area of Tallahassee.

The 24-acre Cascade Park is the signature project of Blueprint 2000, the city-county infrastructure organization created with the passage of a one-cent sales tax in 2000. Construction of the park is expected to take two years.

The \$30 million park will have numerous amenities including fountains, bike paths, shelters, an amphitheater and historic monuments. Located off South Monroe Street, just south of Gaines Street, the park will be a central link in a bicycle-pedestrian greenway that eventually will stretch from Leon High to Lake Henrietta in southwest Tallahassee.

"This park will not only contribute to our sense of community but will also be a benefit to us economically, socially and culturally," said Tallahassee Mayor John Marks. "This is going to be a real jewel in our crown."

According to Carlana, "The park was first proposed in 1971, created in modest form in 1978, then closed in 1989 when contamination from a former city coal gassification plant was discovered. State and local officials haggled for years over the cleanup until the creation of Blueprint 2000, which finally removed the contamination in 2006."

For all the amenities to be built at the park, it is primarily a stormwater facility designed to alleviate flooding along nearby Franklin Boulevard.

"This is going to be a major stormwater facility cleverly disguised as a world-class park," said Jim Davis, executive director of Blueprint 2000. "So three years from now when someone says 'How could you build a park where it floods,' please tell them it's supposed to."

The park is being built in a historic location. In 1823, Tallahassee was chosen as the site of Florida's capital in part because the two legislative council-appointed commissioners were impressed by a waterfall – or cascade – just south of the hill on which the Capitol was eventually built.

In the 1850s, the cascade was destroyed by the building of the railroad – and in a fine coincidence



during the groundbreaking ceremony, historian Fred Gaske's remarks about the original cascade were interrupted by the passage of a freight train. By the 20th century, the area became the site of numerous city utility operations and the community's chief athletics and civic arena, Centennial Field.

"This site has a long and interesting history," said Gaske, against the backdrop of the former Centennial Field stone wall that will continue to flank the park on two sides. "The story of Cascade Park is the story of Tallahassee."



Jim Davis, Blueprint 2000, celebrates along with (from left to right) QCA's Susan Emmanuel, Carlana Hoffman, Sharlene Lairscey and Mellisa McColley.

Districts FOUR & SIX

Construction Career Days Return

QCA's South Florida staff will be participating once again in the annual South Florida Construction Career Days (CCD) as a sponsor, media learning lab and construction career day volunteers. This two-day event spotlights career and training opportunities in the highway and bridge construction industry and takes place in late October.

Construction Career Days provides a forum for high school and career / training students in Broward, Miami-Dade and Palm Beach Counties to learn about opportunities in the highway

and bridge construction fields. To date, more than 12,000 students have participated in South Florida CCD. This year over 2,000 students from 42 schools throughout the tri-county area are expected to attend.

QCA also makes it a point to teach the students about safety through safety messages such as the "Click it or Ticket" Campaign. Other labs cover such diverse subjects as asphalt mix design, concrete mix design, computer-based bridge design, surveying, intelligent transportation systems, pedestrian and traffic signal design and operation,

traffic safety, rapid incident response, work site safety and operation of heavy equipment. CCD Career Center labs will focus on resume and job application preparation, construction education opportunities and interviewing skills.



District FIVE

US 301 Road Widening Open House

On Thursday, June 24, 2010 QCA and The Villages in conjunction with the Florida Department of Transportation hosted a Public Open House for another road widening project on U.S. 301 in between Wildwood and Oxford, Florida. QCA's Karen Kersey and her team provided attendees with project-related materials and were on hand to answer questions from business owners, concerned residents and motorists who regularly travel U.S. 301.

Over 30 people attended the meeting to ask questions, review plans and leave comments with project team representatives. A majority of the

residents feel that widening the road will alleviate traffic congestion, although some expressed concerns about ease of access during construction particularly to businesses located along the project corridor.

The improvements don't stop there. The Florida Department of Transportation (FDOT) in District Five has been busy improving U.S. 301 including replacing an existing bridge over the CSX railroad crossing in Wildwood as well as two projects widening portions of the roadway from Oxford through Marion County.

So far this year, an average of 17,000

vehicles utilized portions of U.S. 301 daily in between Wildwood and Oxford. To avoid gridlock traffic for locals and those traveling through Florida, portions of U.S. 301 will continue to be expanded to meet the volume of motorists. Once the multiple projects are complete, traveling on U.S. 301 will be easier and safer for motorists.



District Five Manager Karen Kersey

Toho Water Authority Celebrates Grand Opening of Administrative Building

QCA currently provides marketing, public relations, and advertising services for the Toho Water Authority. Karen Kersey, District Five Manager serves as the Project Manager. On Thursday, July 29, QCA staff assisted Toho Water Authority in celebrating the grand opening of their Administrative Complex. The new Administrative Complex is located at 951 Martin Luther King Jr. Boulevard in Kissimmee.

The Authority is currently going through the submittal process to receive the LEED (Leadership in Energy and Environmental Design) SILVER Certification. LEED promotes a whole-building approach to sustainability by recognizing performance in five key areas: sustainable site development, water savings, energy efficiency, materials selection and indoor environmental quality.

The new Administrative Complex demonstrates the Authority's public commitment to conserving water and energy for Osceola's future. According to Karen, "It will serve as the primary workplace for the Authority's administrative staff and other auxiliary offices in the county."

The sustainable design includes demonstration gardens and educational venues that promote water conservation.

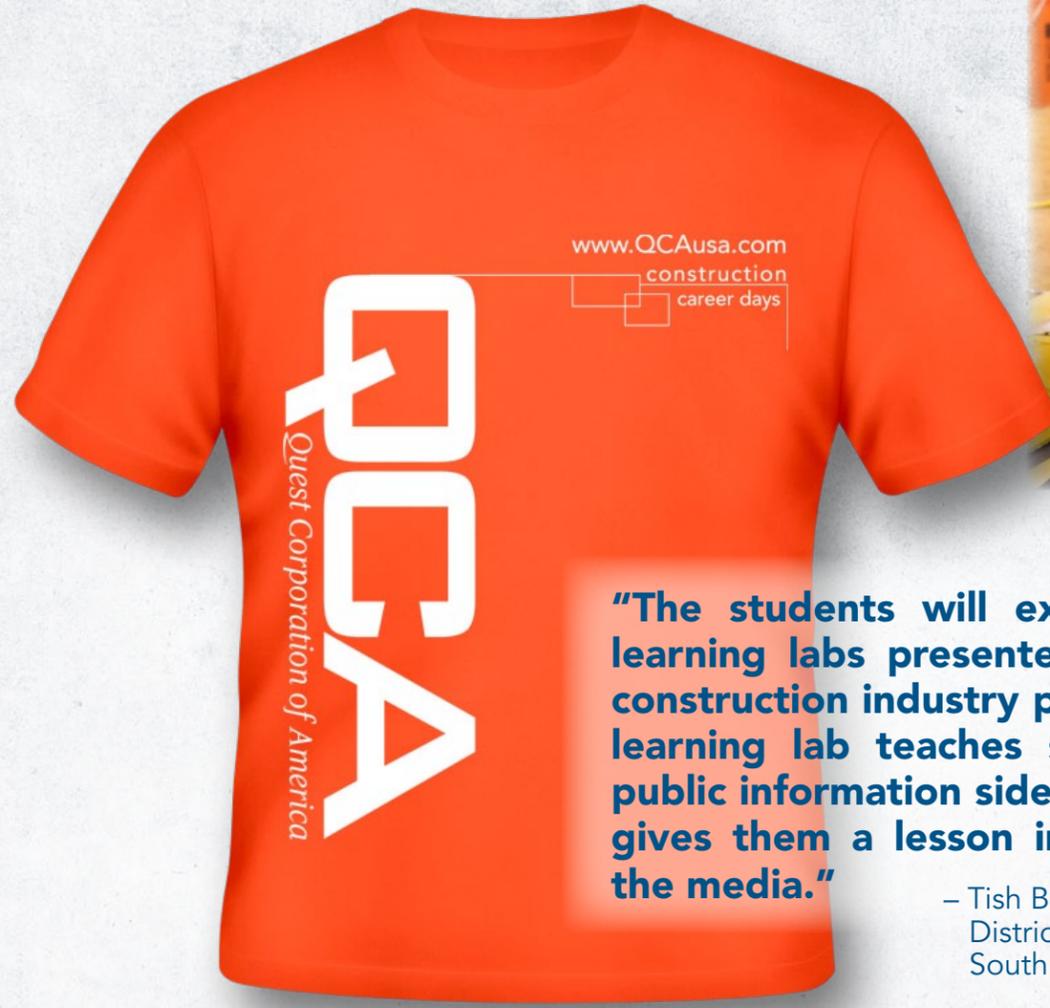
Established in October 2003 by a special act of the Florida legislature, Toho Water Authority is the largest provider of water, wastewater, and reclaimed water services in Osceola County. The Authority currently serves 73,000 water, 71,000 wastewater, and 10,000 reclaimed water customers in Kissimmee, Poinciana, and unincorporated areas of Osceola County.



Osceola leaders stand proudly before their new facility.



QCA's creative division teamed with Karen Kersey to support the grand opening event.



"The students will experience hands on learning labs presented by South Florida construction industry professionals. QCA's learning lab teaches students about the public information side of construction and gives them a lesson in communicating to the media."

– Tish Burgher
District Manager,
South Florida Districts Four and Six

District SIX

South Florida Team Rewarded for Outstanding Company Meeting Presentation

Prior to QCA's quarterly "State of the Company" meeting in February 2010, owner / President Sharlene Lairscey challenged each QCA team with an internal company contest. And what was the task, you ask? Introduce each staff member, showcase the district's business plan and describe each team member's working role – in a creative way, of course. The winner was selected by a jury of our peers, with each QCA employee at the meeting having the chance to vote for the top three favorite presentations. The competition was fierce, but there was a clear winner: South Florida. This team compiled and presented a laugh-'till-it-hurt video depicting "a day in the life" of a District Six QCA employee.

As a result, the winning team was treated to a three-day cruise to the Bahamas aboard Royal Caribbean's Majesty of the Seas, as their reward. The get-away served not only as a reward for their winning presentation, but also helped to reinvigorate the team and keep them working together like the dedicated employees displayed in their award winning video.



Miami's area code, 305, is represented. (From left to right) Jessica Francios, Teena Cardozo, Sharlene Lairscey, Tish Burgher, Jeannette Lazo, Melissa De La Uz, Jeanny Jiron and Lauren Firtel are ready for their day's adventure: Cococay.

QCA Triathlete – Melissa De La Uz



Melissa De La Uz

A self-confessed "gym freak," QCA's Resident Compliance Staff Member Melissa De La Uz wanted to challenge herself to step up her athleticism with something new and exciting, so she

decided to train for a triathlon. She trained for only two months before her first endurance event on June 20, and she went for round two on July 18. Both personal challenges took place on Key Biscayne in Miami. Each of Melissa's triathlon events started with a quarter-mile swim in open water, led to a 10-mile bike ride and finished



D6 ladies take a break from their onboard salsa session to smile for the camera. (From left to right) Melissa De La Uz, Jeanny Jiron, Lauren Firtel, Jeannette Lazo and Tish Burgher.

with a 3.1 mile run. She says when she gets tired, she reminds herself to think positive, be persistent and focus on the finish line goal! Inspired by the support of her teammates and the camaraderie of triathletes everywhere, Melissa says "completing a tri is an awesome feeling... all the training and effort really pays off."

Lauren Firtel Rides for LLS

Lauren Firtel is passionate about her role as honored teammate with Leukemia & Lymphoma Society's (LLS) Team in Training. In June, she traveled to Lake Tahoe with her husband, Joshua Garfinkel, where he participated in America's Most Beautiful Bike Ride – a 100-mile mountainous journey (quite a challenge for a Miami guy). As a Hodgkin's Lymphoma cancer survivor, Lauren embraces her honored

teammate job and continues to volunteer her time for this meaningful cause; she inspires the team with her story, helps with support and gear at trainings and cheers for everyone throughout the season. Before participating in Tahoe, Joshua raised over \$10K to support LLS' efforts to find a cure for all blood cancers. Lauren is proud of his accomplishments and excited to cheer him on at his next century ride in Cocoa Beach. Want to

learn more? Check out <http://pages.teamintraining.org/sfl/water10/joshuagarfinkel>.



Lauren and her husband Joshua take a break during the ride.

District SEVEN

QCA Welcomes Betty Gail Denmark to the Bay Area

Betty Gail Denmark joined QCA in July 2010 and is working on the Florida Department of Transportation's (FDOT) I-4 Connector Project in Tampa. While serving engineering consultant (CEI) Cardno TBE as a full time administrator (secretary), this project is the largest in the State of Florida and one of the top four in the nation. She has more than 20 years partnering with CEI firms and the FDOT, and is very seasoned with industry software applications

and procedures. Her experience in roadway and bridge construction as well as ITS projects, serves her well to successfully contribute to this project.

Betty Gail is originally from Ocala, Florida and attended school at Western Connecticut State University in Danbury, Connecticut. Most of her working career has been in Florida; however, she also had the opportunity to work with the Tennessee Department



Betty Gail Denmark – District Seven Associate

of Transportation on a very large project in 2007. Upon completion, she returned to her home in Florida and is very excited about joining the QCA Team. We are glad to have her on board!

Welcome to QCA New Faces

North Florida Welcomes Amanda Hopkins

QCA welcomes Amanda Hopkins as the newest addition to our North Florida team. Amanda has been a Resident Compliance Specialist (RCS) for almost four years and an administrative assistant for eight years. Amanda is serving RS&H on the Lafayette Street Project in

Tallahassee. Amanda has been married to her husband, Floyd, for eight years. They have three children, a daughter, Mariah and two sons, Michael and Marc. Amanda enjoys spending time with her family. In her free time, she likes to read, swim and she enjoys scrapbooking.



Amanda Hopkins – District Three Associate

We are very excited to have Amanda onboard.

West Palm Beach Operations Welcomes Linda Goldin

QCA is pleased to welcome Linda Goldin to the Southeast Florida Team. Linda joined QCA in July as an Inspector Aid, serving Consulting Engineering and Inspection firm C3TS on a general assign contract with FDOT's Palm Beach Operations Center.

She has more than 14 years of related experience and has been recognized for her professionalism and superior customer service skills throughout her career. We are excited to have her on our team and look forward to her future professional growth with QCA.



Linda Goldin – District Four Associate

Special Section New QCA Brand Unveiled

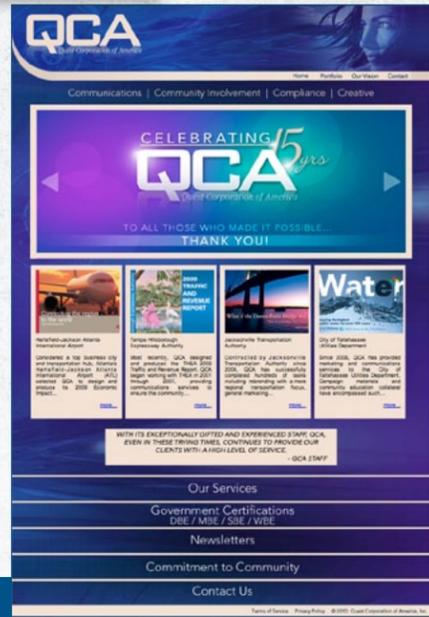


CELEBRATING 15 yrs
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Offices Statewide | Woman-Owned | Certified DBE
Unity Involvement | Compliance | Communications | Creative



For QCA, 2010 was the year to introduce a new, progressive brand that ensures a strong presence in our industry. Designed with an emphasis on the marketing and communications realm, our new brand and logo has been introduced through our website, business cards, resumes, letterhead and electronic masthead, employee shirts, and event table skirting. A newly branded company vehicle now travels the Florida highways, and projects are underway to spotlight QCA's logo at our corporate office.

Celebrating 15 years of excellence in the transportation industry, QCA employees, business partners and clients will celebrate at our Casino Night event on October 28th, followed by several days of corporate meetings designed to motivate, invigorate, and prepare for future success.

Continue to watch closely, as QCA continues its tradition of employee development, team building, and service excellence.

The Way Travel Should Be Commercial Shoot



The actors and crew prepare for the opening scene (top) while QCA's Carlana Hoffman and Chuck Thompson review the shot on the monitor (above). The new commercial spot (left) airing on major networks in the Tallahassee area.

media advertising ensures the reach of TLH's 2010 Fall Media Campaign encompasses the entire Tallahassee area and surrounding region. "Travel the Way It Should Be" is designed to position Tallahassee Regional Airport as the airport of choice for those traveling into and out of its service area. Featuring the faces of several Tallahassee business and community leaders, as well as employees, residents and university icons, the campaign runs October through December.

When they decided to seek a fresh approach to their marketing of the Tallahassee Regional Airport (TLH), the marketing staff turned to QCA for help. After narrowing down their target audiences and the best media to reach them, QCA set about the task of designing new marketing collateral for use in newspaper, magazine, website, social and television advertising. This strategic mix of traditional and social



Part of the campaign includes these newspaper and magazine advertisements as well as web banners and e-blasts.

District Five welcomes Rhiannon Grace Colón to the QCA Family

Rhiannon Grace Colón was born June 9, 2010 at 11:55 a.m. Rhiannon was welcomed by her parents Nicole and Richard Colón. When asked how she was enjoying motherhood Nicole explained: "Although Richard and I are

a bit sleep deprived, we are enjoying our sweet little girl!" Nicole currently serves as a Public Involvement Coordinator for FDOT District Five in Brevard County.



Rhiannon Grace Colón – Born June 9th

QCA Testimonial Video is now on the website

QCA is not your typical communications company. We help clients every day build positive connections with their community stakeholders and customers. We are always client focused. It's proven! So, visit QCA's website at www.qcausa.com and find out what others love about us as presented in our new testimonial video.

And a SPECIAL THANK YOU to everyone involved in this in-house production!



loveQCA

"What I love about QCA is that this is a dynamic organization where I'm surrounded by truly hardworking, team-spirited people who exude so much positive energy. It's inspiring and intoxicating! I'm so proud to work with my colleagues, who show such creativity and can-do, never-say-die attitudes. They always go the extra mile to support each other, and to

rally for massive efforts to help our clients shine. It's very satisfying. And I'm humbled by the fantastic praise we receive from the communities we serve and from our clients."
– Mary Brooks

(You'll be seeing more in future publications of what QCA associates shared about the passions for their careers.)



Steve's Desk Things to Think About

Napoleon once said, "Victory belongs to him who has the most perseverance."

Now, granted I wasn't standing nearby to witness it myself, but none-the-less, it is a statement that is as true today as when Napoleon first said it.

Perseverance is a necessary character trait we each have to tap into if we are to reach our goals, personally as well as



Steve Nalls

Senior Vice President
Transportation Services

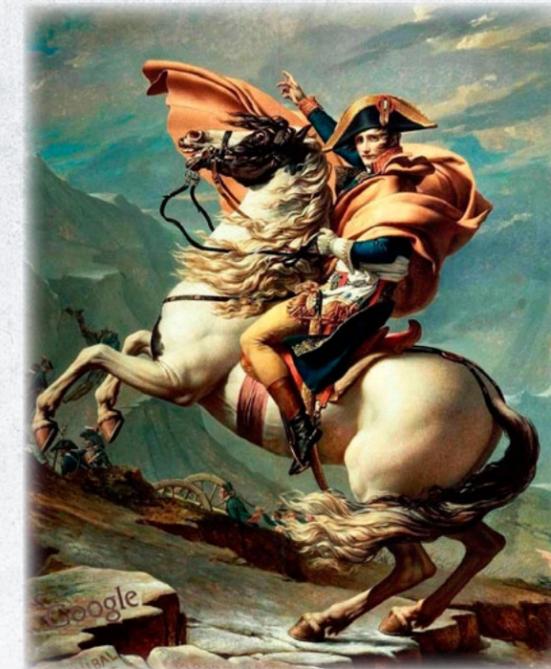
professionally. We each define success in an individually personal way; it is something you have to put effort toward constantly. At QCA, we encourage you to celebrate the accomplishments and take a moment to reflect on lessons learned from the challenges.

In the coming weeks, we will work together as an organization to review our achievements during 2010. And from there, we will begin to develop our business plans in preparation for 2011. Let's work on remaining focused on areas where we know we have the best potential to build business and meet (exceed!) the needs of our clients, while also being flexible enough to adjust our plans as beneficial.

Throughout this exercise of strategic planning, reviewing of our organizational and individual strengths and weaknesses, and goal setting – let's not lose focus on the years of perseverance upon which QCA is built. The foundation upon which you build your success has been laid by 15 years of hard work, reflection, risk taking and

the natural talents of many others in this organization. I encourage you to find value in that.

Join me in celebrating QCA's 15 years of success, and in congratulating Sharlene for her vision, her leadership and her perseverance.



Picture Corner

If you have a knack for taking pictures and you are in the right place at the right time, send us your shot and we will put it in our corner of the newsletter next quarter.

Send it to:
Attn: Jill Cappadoro
QCAnews@qcausa.com



photo shot in London by Chris Langley

Save the Date

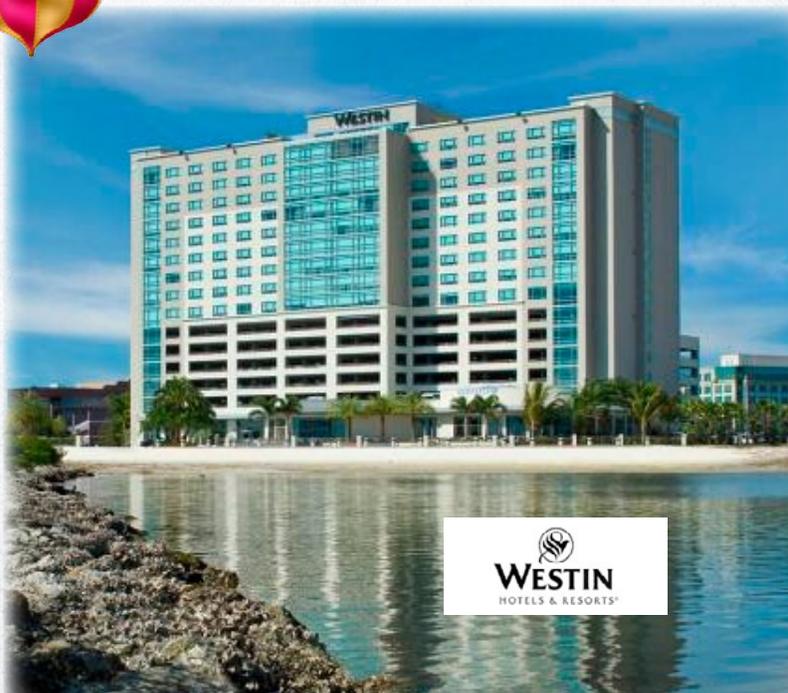
For QCA Associates and their guests...

Quest Corporation of America's
Annual Holiday Party
Saturday, December 18, 2010
8 – midnight

THE WESTIN - Tampa Bay

And earlier that day... Hop on the
QCA Holiday Bus from 11 a.m. – 3 p.m.
As we sing and spread Holiday Cheer
to the seniors at "Santa for Seniors"
across the Bay!

BUS departs The WESTIN at 11 a.m.
Saturday, December 18th



To our clients, family and friends:

**Thank you for your
continued support!**

Offices Statewide | Woman-Owned | Certified DBE
Communications | Community Involvement | Compliance | Creative